

Achieving More Equitable Complex Concussion Management: Lessons from ECHO Concussion, a telemedicine education program



UNIVERSITY OF TORONTO

Q. Jane Zhao¹, McKyla McIntyre^{1,2}, Bhanu Sharma^{1,3}, Judith Gargaro¹, Mark Bayley^{1,2}, Robin Green^{1,2}

1. Toronto Rehabilitation Institute, University Health Network, Toronto 2. Temerty Faculty of Medicine, University of Toronto 3. Faculty of Health Sciences, McMaster University, Hamilton

Introduction

- Project ECHO (<u>Extension of Community Health</u>
 <u>Outcomes</u>) is a guided practice model that increases
 workforce capacity to provide best-practice specialty
 care and reduce health disparities.
- Concussions, a form of mild traumatic brain injury, are diagnosed in 150,000 Ontarians annually, resulting in disruptions to work, school, and sport.
 Concussion management is complex: addressing and correcting misinformation, variable onset of symptoms, urban/rural health service disparities, and the number of healthcare and non-healthcare professionals involved in case management. However, there is often a lack of communication and continuity between professionals, necessitating an integrated approach to concussion management.
 ECHO Concussion began in 2019 with the aim to teach a comprehensive approach to concussion diagnosis and symptom management across the continuum.

Findings

- From November 2019 to June 2022, ECHO Concussion has run 5 cycles of education with 80 sessions.
- 91 patient cases were presented. Two composite cases are below:



Referrals	✓ Neuropsychology✓ Psychiatry
Investigations	 ✓ Sleep study ✓ Neuroimaging ✓ Blood work
Pharmacologic management	 ✓ Reassess medications for headache and sleep ✓ Medication review
Non-pharm management	 ✓ Sleep hygiene handout ✓ Daily exercise, gradual activity ✓ Headache cocktail (Mg, Riboflavin, CoQ10)
Psychosocial management	 ✓ Social work ✓ Online Women's Brain Injury group ✓ Church group
Follow-up recommendations	 ✓ Use Rivermead Questionnaire to document symptoms ✓ Encourage patient to take small steps ✓ Ongoing litigation resolution ✓ SMART goals to review what is meaningful for her

How ECHO works



1. Live weekly videoconference sessions

Description of the injury

- Motor vehicle accident 6 months ago
- Hit head on window twice
- Brought into ER and CT was done
- No prior history of concussion

Current complaints

- Still experiencing severe headaches
- Reduced attention + "Fogginess"
- Dizziness
- Nausea
- Anxiety- generalized and situational in car
- Sleep disturbances

"What is the prognosis for this patient, given her medical history?"



ECHO	Recommendations	

eferrals	 ✓ Vestibular therapist ✓ Optometrist/Ophthamologist
nvestigations	 Buffalo Concussion Treadmill Test
harmacologic	(none)



- 2. Interactive didactic lecture + patient case presentation
- 3. Peer-to-peer learning and discussion
- 4. #allteachalllearn
- Nine health professions are represented on our ECHO Concussion hub team: chiropractic, clinical psychology, family medicine, neurology, neuropsychology, occupational therapy, pediatrics, physiatry, physiotherapy.

Objectives

• To illustrate how ECHO Concussion supports complex

Description of the injury

- Hit from behind into boards during hockey game
- Reported headache but played rest of the game
- Past history-prior concussion (also from sport)
- Hit again during another hockey game 14 d later
- Unable to play remainder of game 2nd time
- Now 6 weeks following first concussion

Current complaints

- Moderate headaches
- Dizziness, blurred vision, "fogginess"
- Constantly feeling "out of it"

"Recommendations for vestibular symptoms? Suggestions on how to support this patient in making accommodations in his school setting?"

managemer	nt
-----------	----

	0	
	Non-pharm management	✓ Sleep hygiene handout✓ Dietary counselling
	Psychosocial management	✓ "Keep him in school!"
	Follow-up recommendations	 Link with school for note-taking accommodations (typically the Special Education teacher) Return to contact sport – minimum 2 weeks post-injury; should NOT return to sport on same day of concussion
	Other resources	 ✓ Parachute Canada return to play ✓ Holland-Bloorview return to play w link to hockey protocol ✓ Rowan's Law: Concussion safety

It doesn't matter which clinical setting you're working in – you are going to work with somebody who has sustained a concussion or they're living with persistent symptoms from concussion. [...] **There is so much misinformation out there** and if people could just have the opportunity to learn some more about what to do. **If they come away with just one clinical pearl, that's a huge win.**"

concussion management in participating primary care providers in Ontario, Canada.

Methods

- An in-depth case study of ECHO Concussion was performed through analysis of video-archived weekly session case presentation and recommendation forms, as well as program implementation and evaluation documents.
- All documents were reviewed for content relating to complex concussion management, navigation of the healthcare system, & interprofessional collaboration.
- Thematic content analysis was conducted for all documents in order to develop themes related to complex concussion management.

- ECHO participant, physiotherapist, urban centre

Concussion management is complex because of the interplay of physical, emotional and cognitive symptoms and a telemedicine education program like ECHO Concussion may be beneficial for frontline primary care providers.

ECHO Concussion uses case-based learning to teach providers how to manage symptoms and navigate the return-to-work and return-to-school challenges. The sessions facilitate interprofessional collaboration and address concussion misinformation, while fostering a community of practice.